



Have confidence in your choice of a
QSC real estate professional

Service... Consistency... Accountability

As a Quality Service Certified[®] Real Estate Professional I *earn* my designation, one satisfied customer at a time.



*AJ Gentry
Chartwell Realty
4546 Main Street
Kansas City, MO 64111*

- I will present you with a signed, written **Guarantee** outlining the service steps I will be performing as your service provider. Together we will review these steps so you will know what services I provide, and **you will know what to expect throughout the transaction.**
- After the closing, **you will be able to rate me** on how well I kept this commitment to service by completing a **customer satisfaction survey, administered by an independent third party.** My customer **record is posted on a public website** for all to see. After close, **you** have a **voice** at the end of the process.
- Before you commit to me, you can **see how my past customers have rated my service** by going to the consumer website, QualityService.org. You will be able to view proof of my service quality.